

# Director's Station End User Training Guide (Version 3.8.7.1)

**DOC-DRETGEN-ALL** 

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## Introduction

## **Training Overview**

#### Who should attend?

This course is intended for the users who want to access library information through the use of Director's Station reports.

#### Prerequisite

No class is required; however, it is recommended that participants review the Director's Station CD before attending this class.

#### **Course Goals**

After completing this course, participants will be able to:

- Identify the components of the Dashboard
- Create a report
- Create a chart
- Create an automatic alert
- Create a query
- Add a shared and remove a report or chart to your personal SwiftView
- Save and remove a report to public folders

## **Director's Station Overview**

## Dashboard and Popout Menu



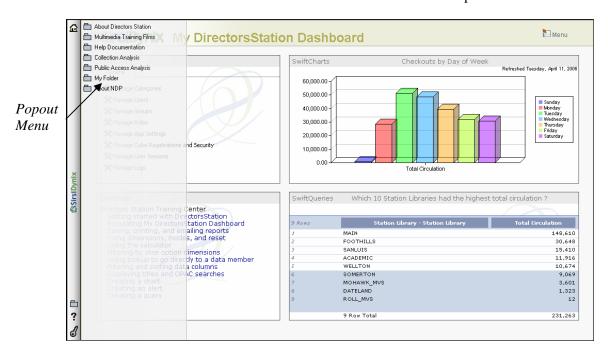
The Dashboard is the starting point for collection analysis. The Dashboard can be divided into the following sections:

- **SwiftAnalysis** A list of delivered and customized reports
- **SwiftAlerts** Notifications for data that has crossed a set threshold
- **SwiftCharts** Graphs created from reports
- **SwiftQueries** A list of natural language questions to help the user analyze data
- **SwiftHelp** A list of training films delivered to assist in working with Director's Station.

#### Popout Menu Bar

The Popout Menu includes the following folders or categories.

- **About Directors Station** This section contains a short introduction to the purpose of Director's Station.
- Multimedia Training Films View these instructional films to learn how to use Director's Station. These films are also found on your Director's Station CD.
- **Help Documentation** The training guides listed in this category were created by SwiftKnowledge, Inc.
- Collection Analysis This folder contains reports designed to access your Unicorn data.
- Public Access Analysis This folder contains information about iBistro searches. In a future release, it will also contain information about other user-initiated functions such as online renewals and access to online databases.
- **My Folder** Use this folder to organize customized reports, alerts, links, and documents.
- **About NDP** The Normative Data Project is a compilation of transaction-level data from libraries throughout North America. A login to NDP is supplied to users when Director's Station is purchased.



The Popout Menu bar contains the following icons.

#### Icon Description

**Home** – Click this icon at any time to return to your Dashboard.



**Manage My Folder** – Allows you to upload, organize, and manage your documents and reports.



**Help** – There are currently no pre-packaged help files. Please refer to the Director's Station CD or this training guide for help.



**Log Off** – Click this icon to exit Director's Station.

## My SwiftView

Whenever a user is logged in to Director's Station, he is associated with a personal Dashboard that is called a SwiftView. When a user is first created, he will have a blank template SwiftView. The administrator will assign a SwiftView to new users.

#### To select a SwiftView

- 1. Log in as a new user.
- 2. Click Menu

#### Menu ▼ SirsiDynix My DirectorsStation Dashboard Panel Layout.. SwiftCharts My SwiftView General Save SwiftView Directors 60.000.00 Manage Categories Copy SwiftView To 50,000.00 Manage Users Delete Current SwiftView 40,000.00 X Manage Groups Wednesday Thursday Friday Saturday **☆** Manage Roles 30,000.00 Manage App Settings 20.000.00 Manage Cube Registrations and Security 10,000.00 Manage User Sessions 🛠 Manage Logs **SSirsiDyni** SwiftQueries Which 10 Station Libraries had the highest total circulation? Swift-lep Directors Station Training Center Getting started with DirectorsStation Populating My DirectorsStation Dashboard Saving, printing, and emailing reports Using dimensions, modes, and reset Using the calculator Filtering by slice option dimensions Using lookup to go directly to a data member Filtering and sorting data columns Displaying titles and OPAC searches Creating a chart Creating an alert Creating a query MAIN FOOTHILLS 148,610 30.648 SANLUIS 15,410 ACADEMIC 11,916 WELLTON 10,674 SOMERTON 9,069 MOHAWK\_MVS 3,601 DATELAND 1,323 ROLL MVS 12 ? 9 Row Total 231,263

#### 3. Scroll down to **Select SwiftView**.

4. Click on the named SwiftView.

**Note** The SwiftViews listed are determined by the group assigned to the user.

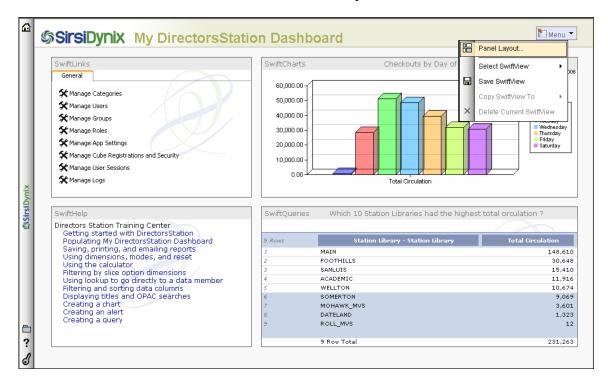
#### 5. Click Save SwiftView.

Now the SwiftView is associated with the new user. All changes made to the SwiftView from this point forward are saved to the user's personal Dashboard.

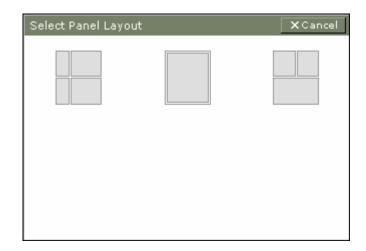
## Changing the Panel Layout

#### To Select a Panel Layout

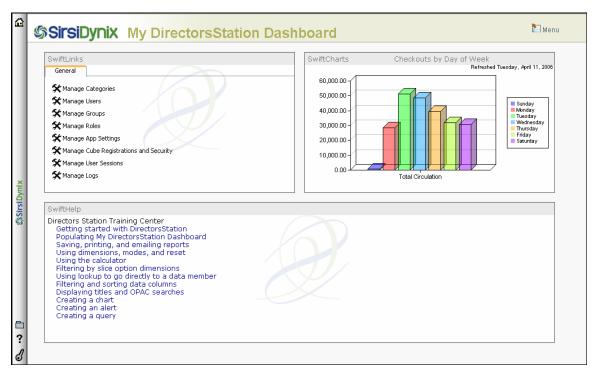
- 1. Click Menu
- 2. Click Panel Layout.



3. Select a panel from the three options given.



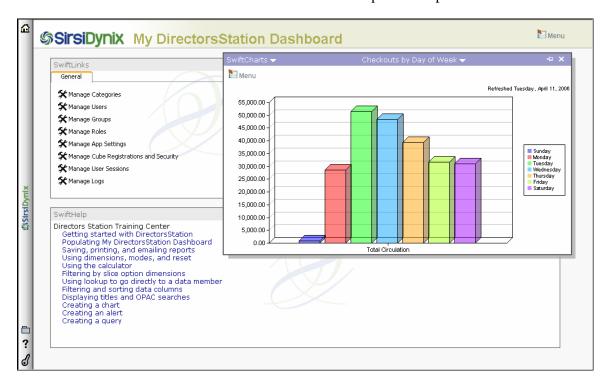
4. The appearance of the Dashboard changes.



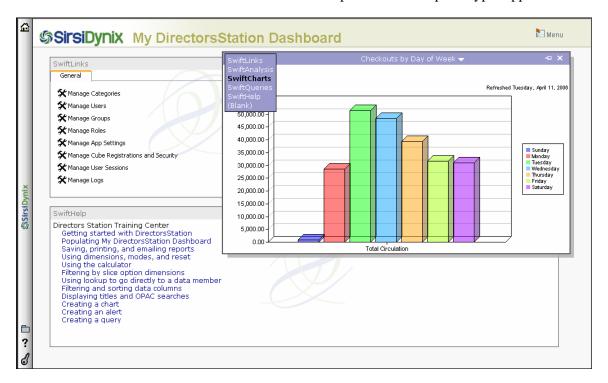
## Changing the Panel Content

#### To Change the Panel Content

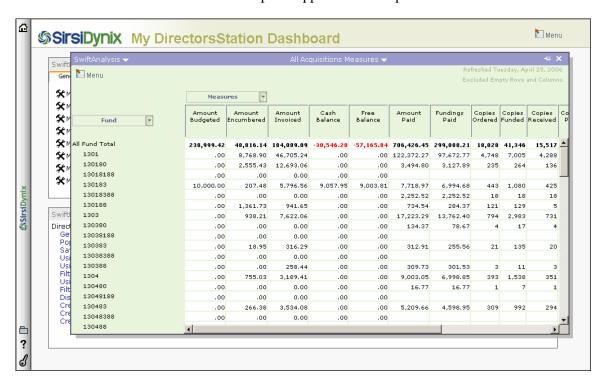
1. Click on the chart panel to expand it.



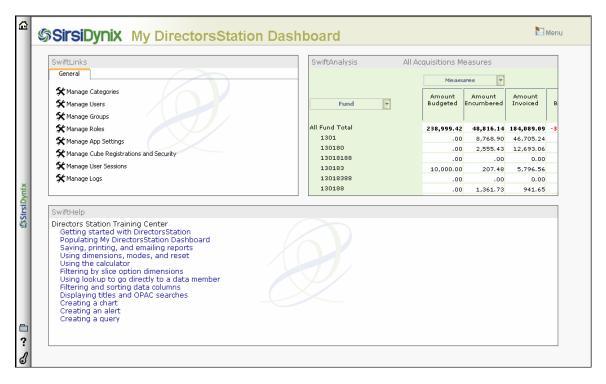
2. Click the **SwiftCharts** white down arrow in the top left corner of the panel. A list of panel types appears.



3. Click on a different panel name in the list. The new panel appears in the expanded view.



4. Click or anywhere outside the expanded panel to collapse the panel back to the Dashboard.



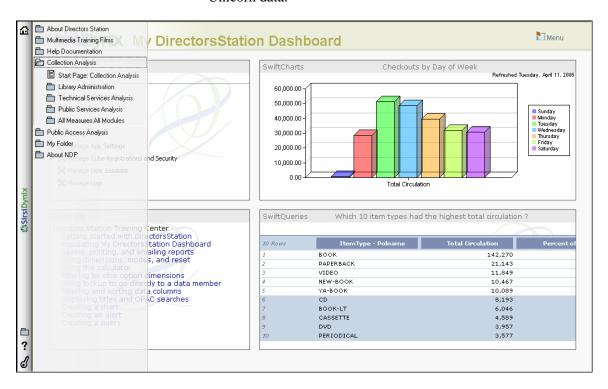
# Reports

Director's Station is delivered with an All Measures report template for each Unicorn module. Use these All Measures templates to create your own custom report views.

## **Delivered Reports**

#### **Collection Analysis**

**Collection Analysis** contains reports designed to access your Unicorn data.



The Unicorn modules you use determine which reports are available in Collection Analysis.

The following modules are mapped for analysis in Director's Station.

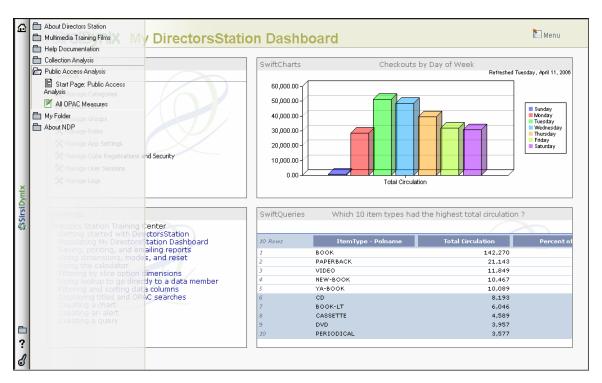
- Academic Reserves
- Acquisitions
- Authority Control
- Cataloging
- Circulation
- Materials Booking
- Requests
- Serials Control

Note

The reports found in the Collection Analysis area of the Popout Menu can also be found in the SwiftAnalysis panel on the Dashboard.

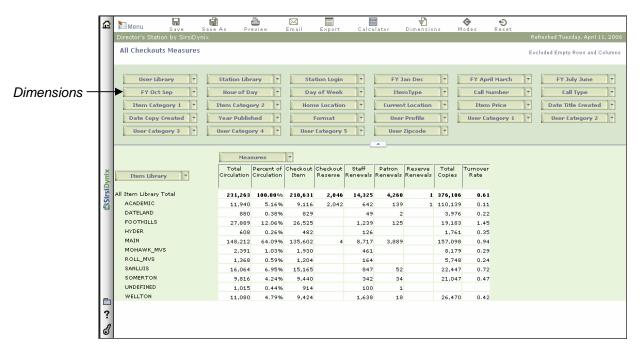
#### **Public Access Analysis**

**Public Access Analysis** contains information about iBistro searches. In a future release, it will also contain information about other user initiated functions such as online renewals and access to online databases.



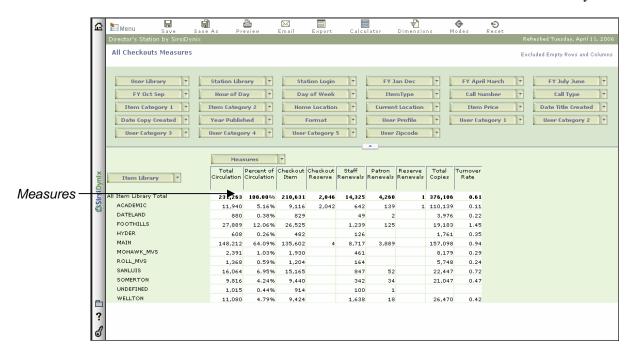
Each report is comprised of Dimensions and Measures that allow the user to customize the content of the report.

• **Dimensions** are values through which you can see your data. They are typically Unicorn policies or dates used in your records.



Note To collapse the display of the dimensions, click on located on the line separating the dimensions from the report area.

• **Measures** are numeric values that give you a count, total, average, or percentage. They can be values drawn from Unicorn that Director's Station calculates for you.

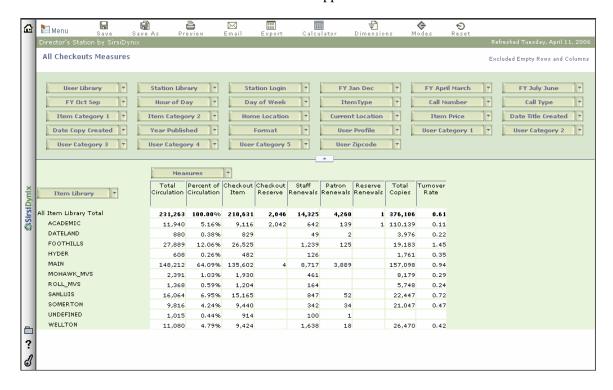


## **Creating Reports**

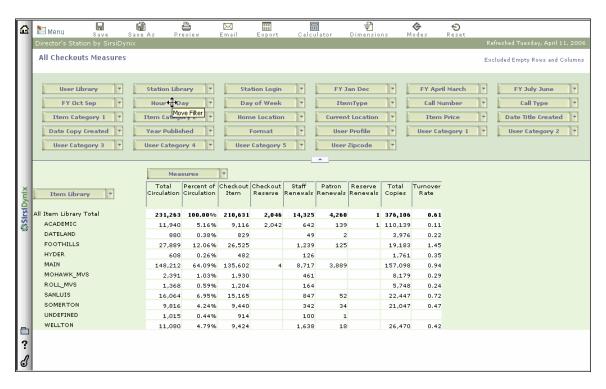
The delivered reports can be used as-is, or they can be used as a base to create your own customized reports.

#### To create a report

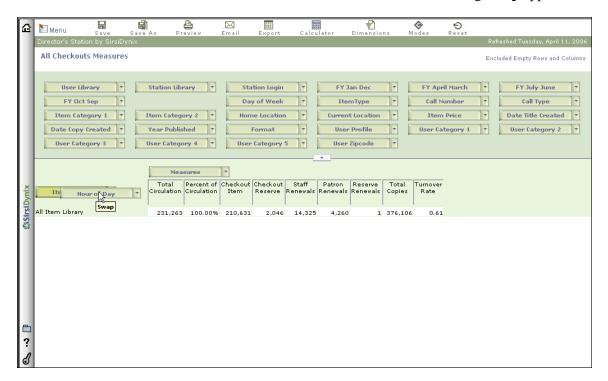
1. From the Dashboard, click an **All Measures** report template in the **SwiftAnalysis** panel. The following window appears:



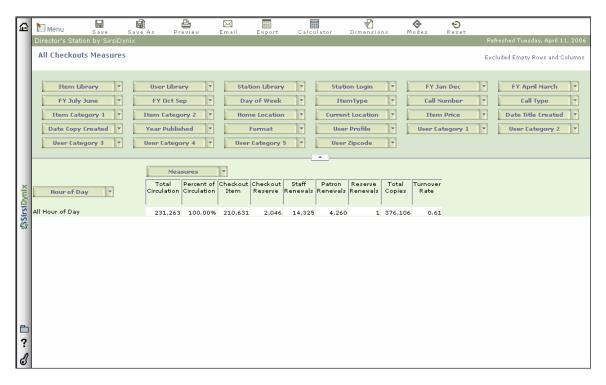
2. Hover over the dimension until you see a four-arrowed cursor.



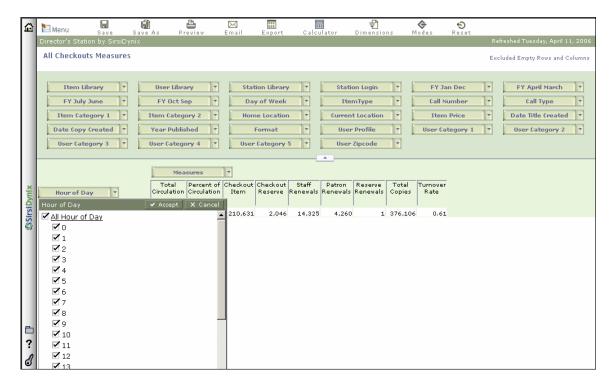
- 3. Click and drag the dimension you want to display to the report area.
- 4. Position the new dimension over the existing dimension, so that the box containing **Swap** appears.

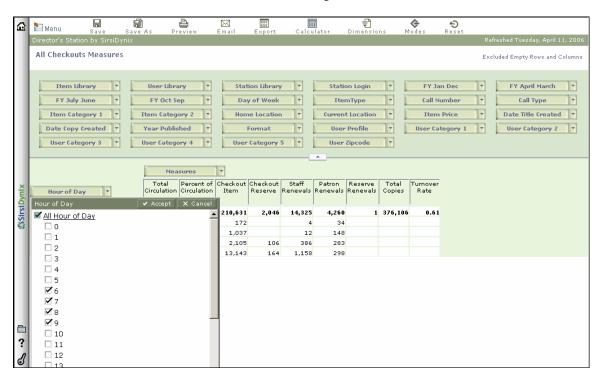


5. Release the new dimension. It will replace the existing dimension in the report area. The old dimension is moved back to the dimensions area.



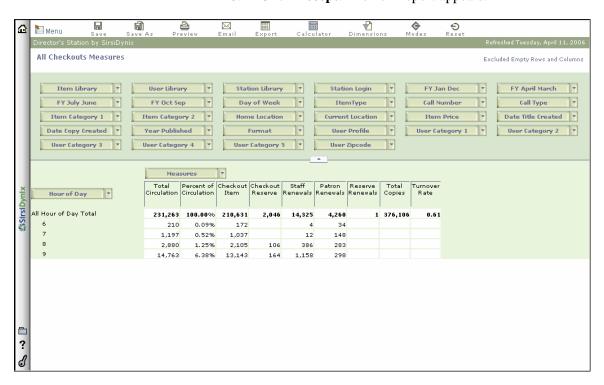
6. Click the down arrow to see the dimension list.



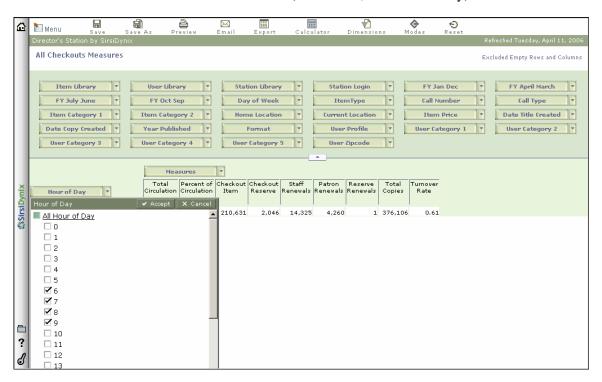


7. Make changes to the check boxes that are selected.

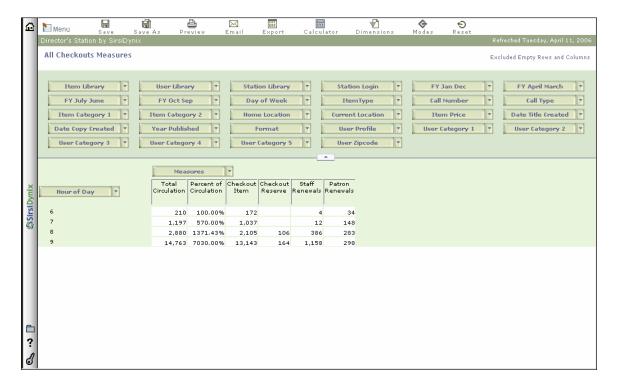
8. Click **Accept**. The new report appears.



9. To exclude the total line in the report area, click on the dimension's down arrow and deselect the check box next to All (in this case, All Hour of Day).

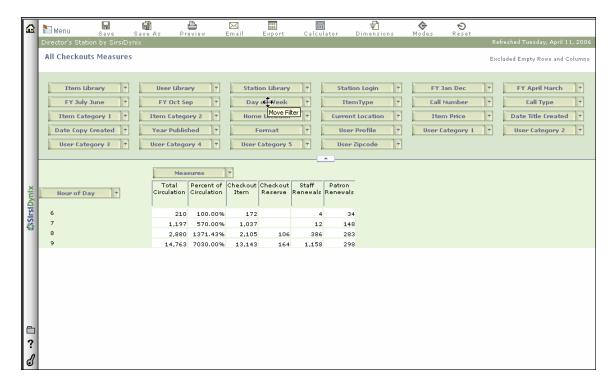


10. Select the check boxes of the data you would like to view and click **Accept**. The new report appears, without the total line.



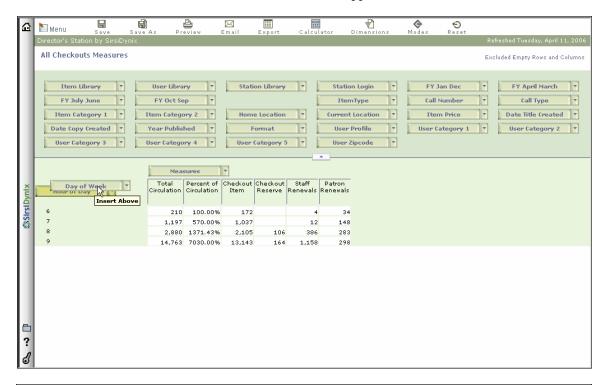
#### To include more than one dimension in a report

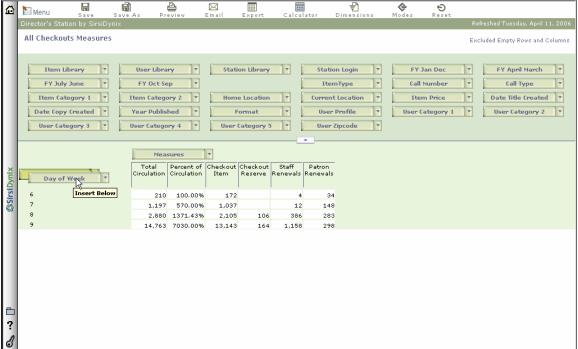
1. Hover over a dimension in the dimension pool until you see a four-arrowed cursor.



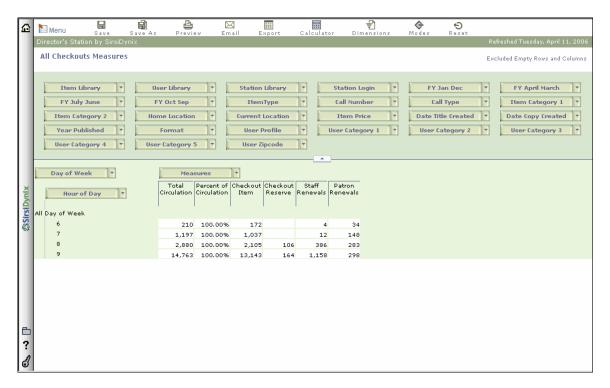
2. Click and drag the dimension you want to display to the report area.

3. Position the new dimension over the existing dimension, so that the box containing **Insert Above** or **Insert Below** appears.

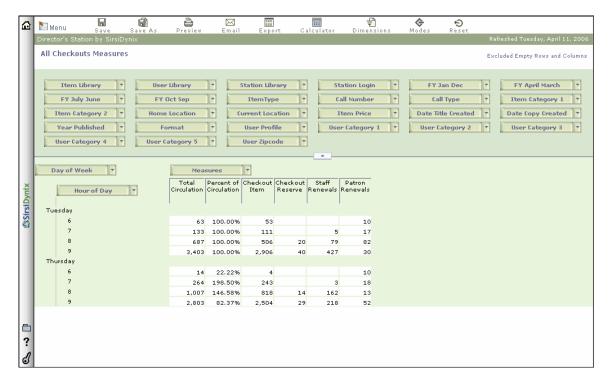




4. Release the new dimension and it appears with the original dimension, above or below as you indicated.



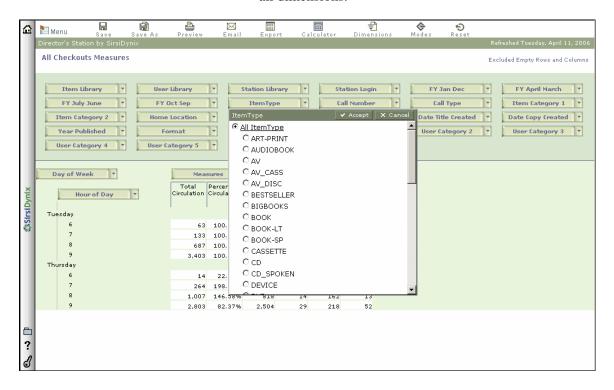
5. Make any necessary changes to the new dimension as explained above. The new report appears.



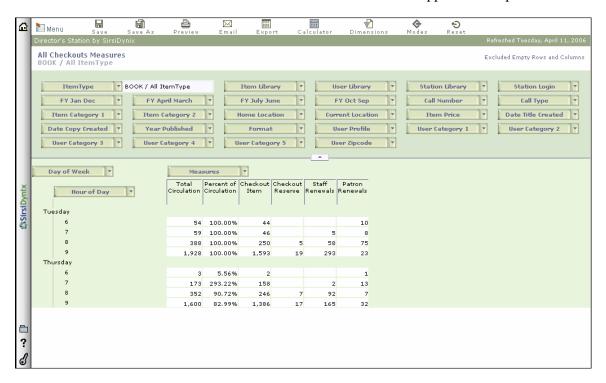
#### To limit a dimension in the dimension pool

Another way to further customize your report is to filter a dimension in the dimension pool.

1. To filter a dimension, click the down arrow next to a dimension. While in the pool, the default is set to look at all dimensions.



2. Select one of the dimensions in the list and click **Accept**. The new filtered dimension appears in the pool.



Note

The only choice you have when changing values of dimensions in the dimension pool is one or all. In order to select more than one value, you must drag and drop that dimension into the report area as explained above.

### Title Lists in Reports

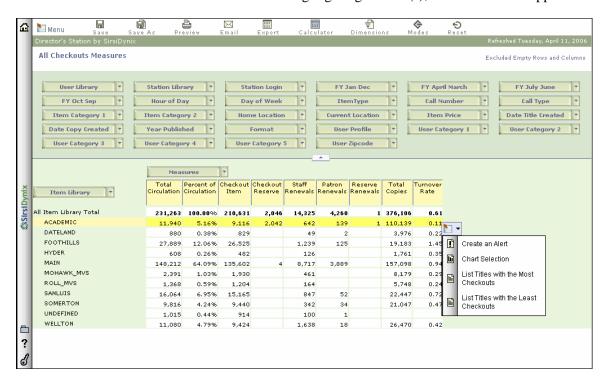
An embedded feature of Director's Station allows you to display a list of titles that are associated with the values in the cells selected. These lists are only available in the Cataloging, Circulation, and Acquisitions cubes, as follows.

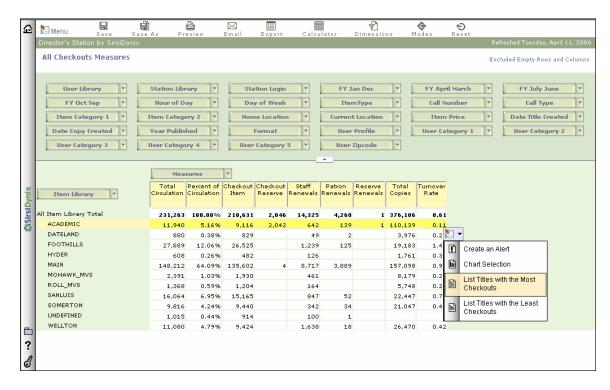
- In the Acquisitions report, you can retrieve a list of funded titles.
- In the Cataloging report, you can retrieve a list of copies most checked out and least checked out.
- And in the Circulation report, you can retrieve a list of titles with the most checkouts, the fewest checkouts, and the most holds.

#### List Titles with the Most Checkouts

#### To create a title list

- 1. From the Dashboard, click an existing report. You can use a delivered report or one that you have created.
- 2. Highlight one or more data cells by positioning your cursor at the upper left corner of the cell at the beginning of your selection and dragging it to the lower right corner of the cell at the end of your selection.
- 3. After highlighting the cell(s), the **Select** menu appears.





4. Click the **List Titles with the Most Checkouts** selection.

5. The formatted list of titles with the most checkouts opens in a new window.

Note The title lists take more time loading if you have selected cells with large values. Only one thousand titles are displayed in this format.

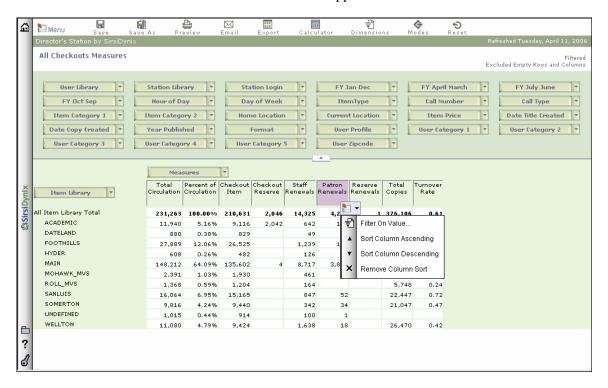
## Sorting in Reports

If you are looking for specific values within the measures of your report, you can filter a column or sort it by ascending or descending values.

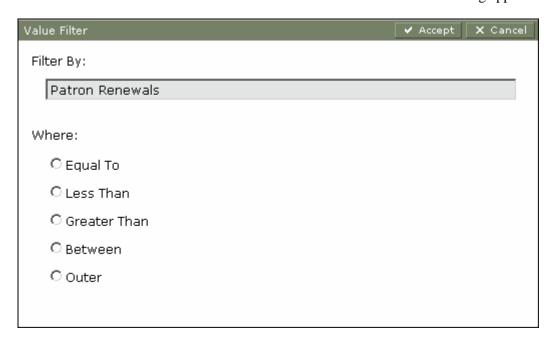
#### To filter values in columns of a report

1. From the Dashboard, click an existing report. You can use a delivered report or one that you have created.

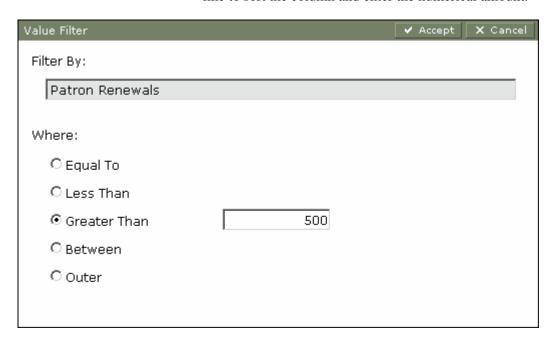
2. Click in an empty space next to the column title. The select menu appears.



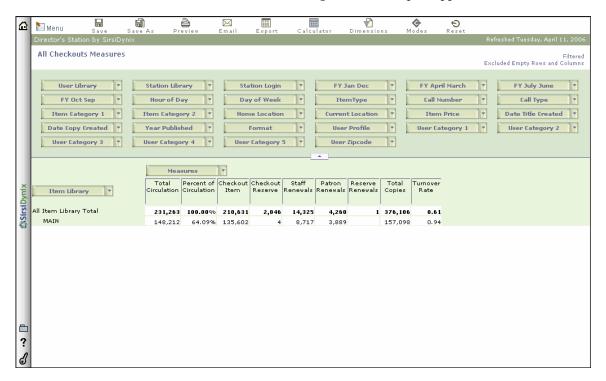
3. Click **Filter on Value**. The **Value Filter** dialog appears.



4. Click the button next to the value by which you would like to sort the column and enter the numerical amount.

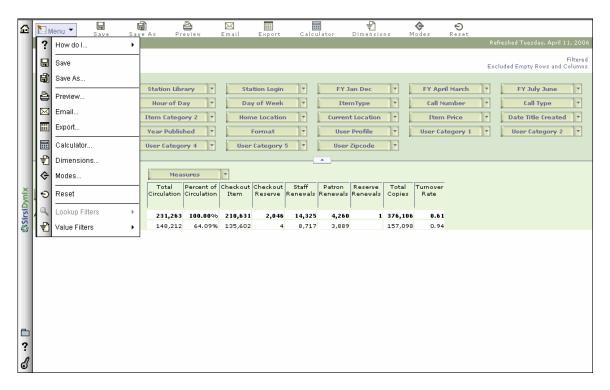


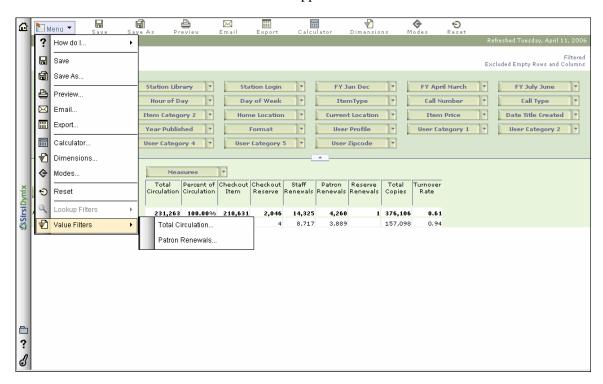
5. Click **Accept**. The new report appears.



#### To view or change filter values

1. If you need to go back to the report and view how the report has been filtered or change the value of the filter, click on **Menu**.





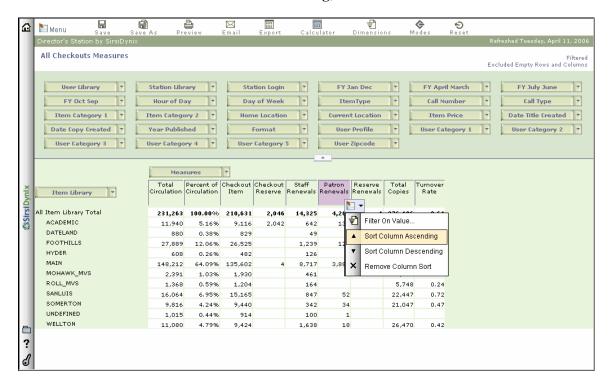
2. Mouse over **Value Filters**. The columns that have been sorted appear.

- 3. Click the column that has been sorted and the **Value Filter** window appears, as before.
- 4. Change the value and click **Accept**. The report data reflects those changes.

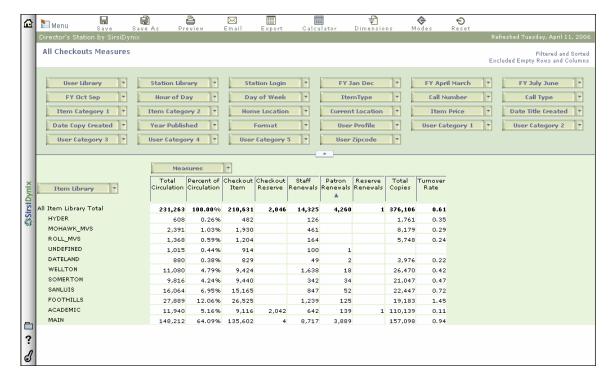
#### To sort values within a column

- 1. From the Dashboard, click an existing report. You can use a delivered report or one that you have created.
- 2. Click in an empty space next to the column title.

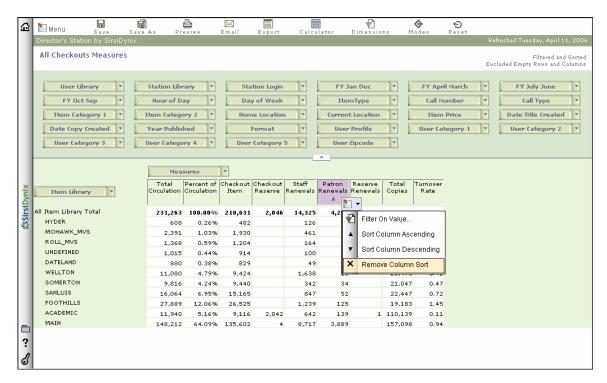
3. Click **Sort Column Ascending** or **Sort Column Descending**, as desired.



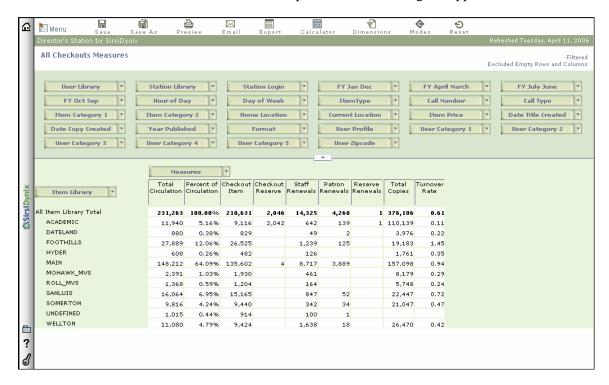
4. The new report appears with the column sorted as specified.



- 5. To remove the column sort, click in the empty space of the column title again.
- 6. Click Remove Column Sort.



7. The report returns to its original appearance.

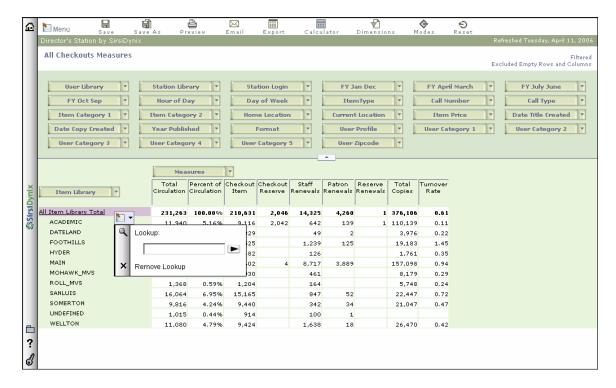


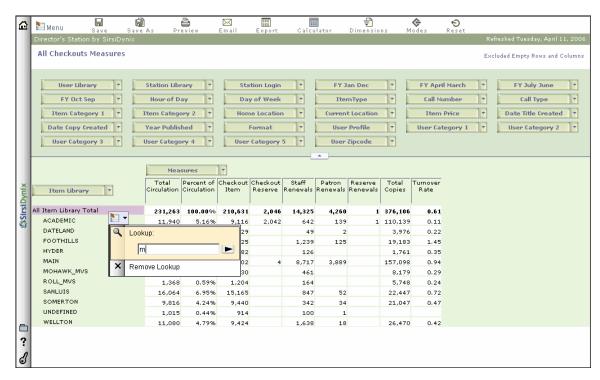
## Lookup in Reports

Another embedded feature in Director's Station is Lookup. Lookup is useful when you have a lot of information and you want to find specific information.

#### To use lookup in reports

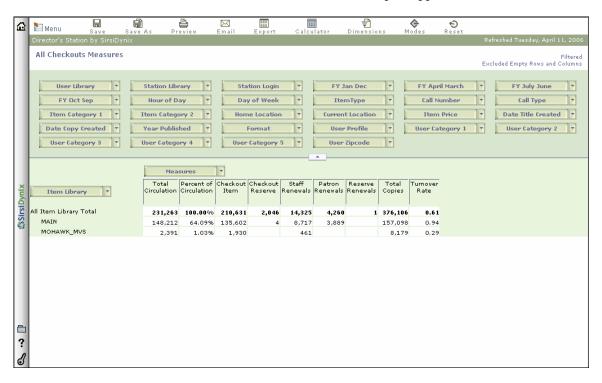
- 1. From the Dashboard, click an existing report. You can use a delivered report or one that you have created.
- 2. Click next to the text of the dimension.





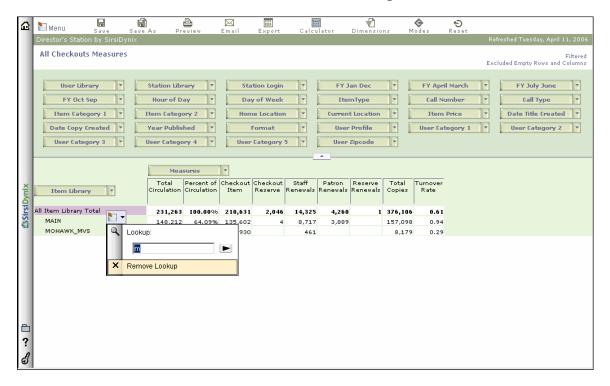
3. Type in a letter or a term.

4. Click . The new report appears.

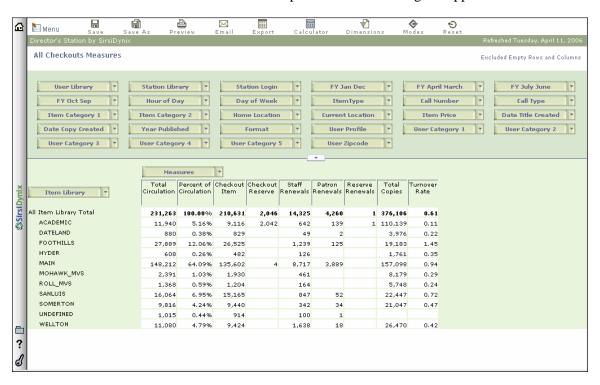


5. To return to the report and remove the lookup, click next to the text of the dimension, as before.

#### 6. Click Remove Lookup.



7. The report returns to the original appearance.



## Reports Toolbar

When working within a report, a toolbar displays that may be used to manage your customized report.

#### **Icon Description**



**Save** – Allows you to save modifications to a report in My Folder and/or your Dashboard.



**Save As** – Allows you to save the report to My Folder and/or your Dashboard.



**Preview** – Allows you to see a print preview of the report, change attributes such as paper size and layout, and print the report.



**Email** – Allows you to email a report link to another user. The person wishing to view the report must have a Director's Station login.



**Export** – Allows you to export or download the data currently being viewed as a Comma Separated Value (.csv) file. This file format may be opened in various spreadsheet and database applications.



**Calculator** – Allows you to create new measures onthe-fly to provide additional information in a report view.



**Dimensions** – Allows you to add or remove dimensions from the available list in the Slice Options area.

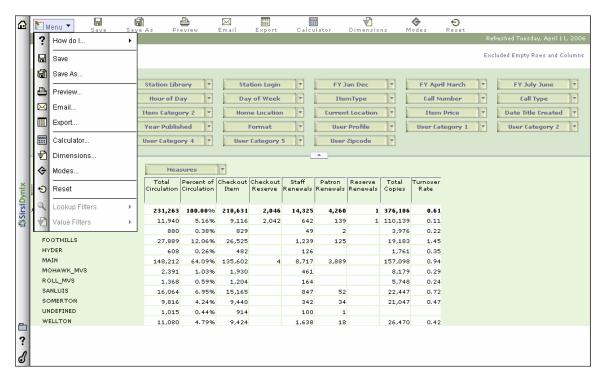


**Modes** – Allows you to change global attributes to the report view.



**Reset** – Allows you to discard all changes and reset the report to its original state.

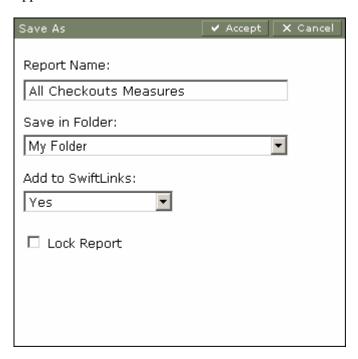
These same icons can be accessed through the Menu at the top left of the report.



### Saving Reports

#### To save a report

1. Once you have created a new report, click Save As on the toolbar or **Save As** in the menu. The **Save As** dialog appears.



- 2. Enter a new **Report Name**.
- 3. Accept **My Folder** as the default selection for **Save In Folder**.
- Choose Yes for Add to SwiftLinks if you want the new report to appear on your Dashboard under SwiftAnalysis.

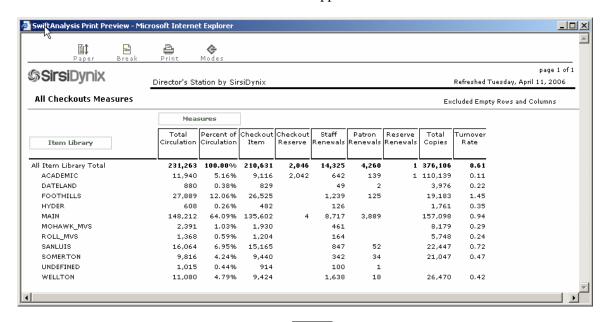
Note A report can be removed from SwiftAnalysis by clicking on the report in the panel and clicking Remove once the report name is highlighted.

- 5. Select **Lock Report** to prevent changes to this saved report.
- 6. When finished, click **Accept** to save the report.

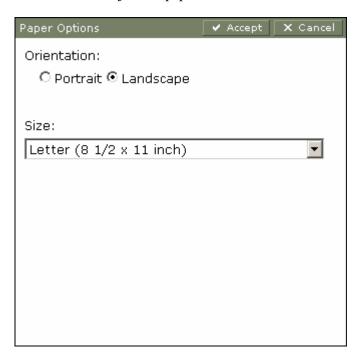
### **Printing Reports**

#### To print a report

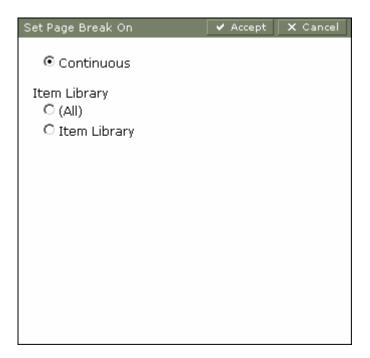
1. View or create a report, and click Preview on the toolbar or **Preview** in the Menu. The **Print Preview** window appears:



2. Click Paper to adjust the paper size and orientation.



3. Click Break to adjust where page breaks will occur.



4. When finished making adjustments, click print to print the finished report.

### E-mailing Reports

#### To e-mail a report

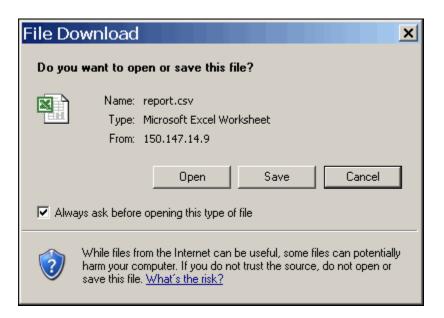
- 1. View or create a report, and click Email on the toolbar or **Email** in the Menu.
- 2. Director's Station opens a new message, containing the URL of the new report, in the default e-mail application on your workstation.

Note Any user accessing this report through the e-mailed link must have a Director's Station login and password.

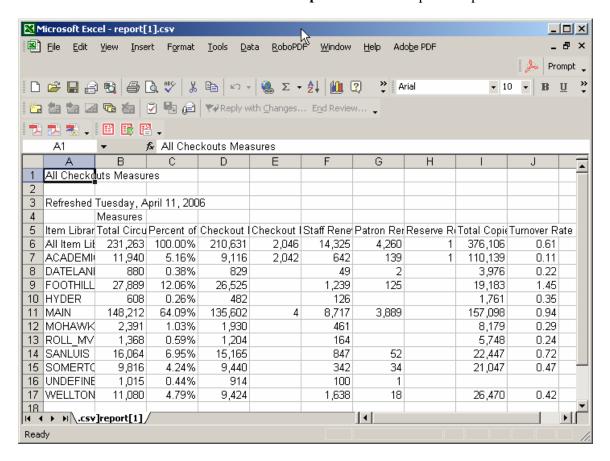
### **Exporting Reports**

#### To export a report

1. View or create a report, and click Export on the toolbar or **Export** in the Menu. The report will be exported as a .csv file into the default spreadsheet application on your workstation. The following window may appear.



2. Click **Open** to view the exported report:

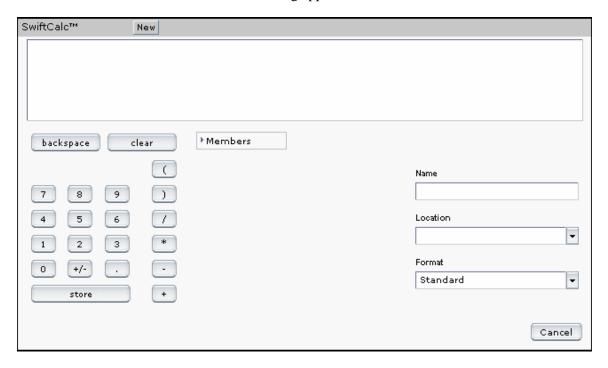


### Calculator

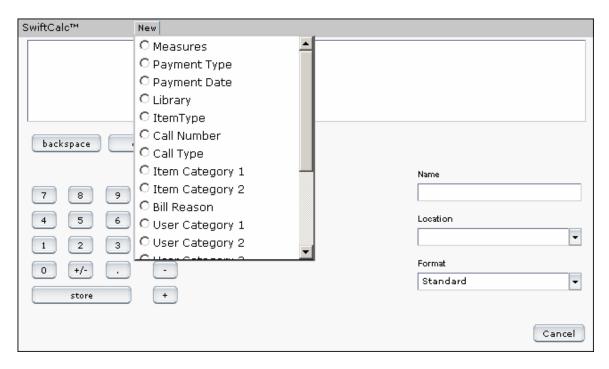
Use the Calculator to achieve more detailed results based on calculations of individual fields.

#### To use the calculator

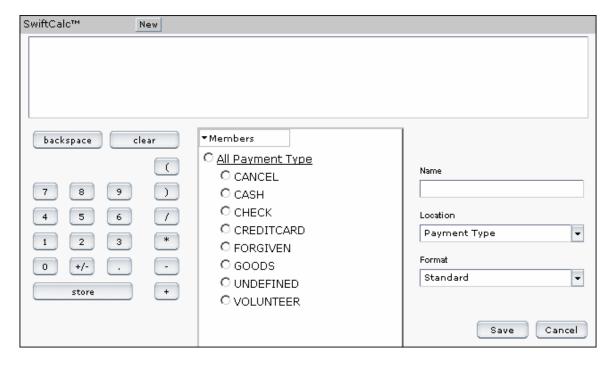
1. View or create a report, and click Calculator on the toolbar or Calculator in the Menu. The SwiftCalc dialog appears.



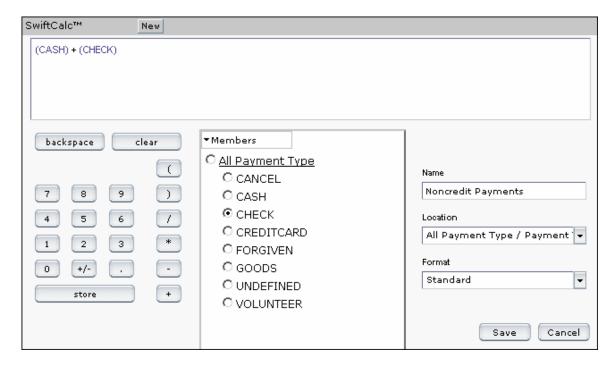
2. Click **New**. A list appears with the report's dimensions and measures:



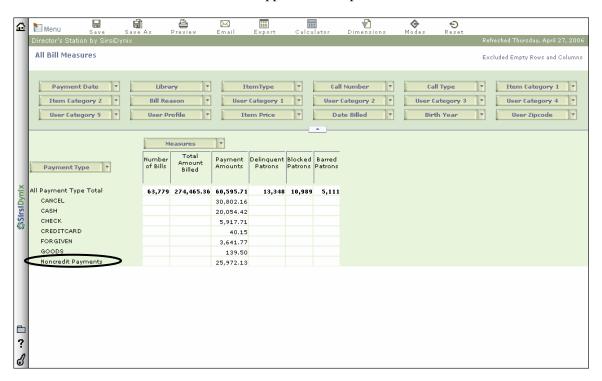
3. Select a dimension or measure. A new list window appears:



4. Enter the equation using the lists provided and the calculator functions.



5. Click **Save**. The new Dimension or Measure will appear in the report:



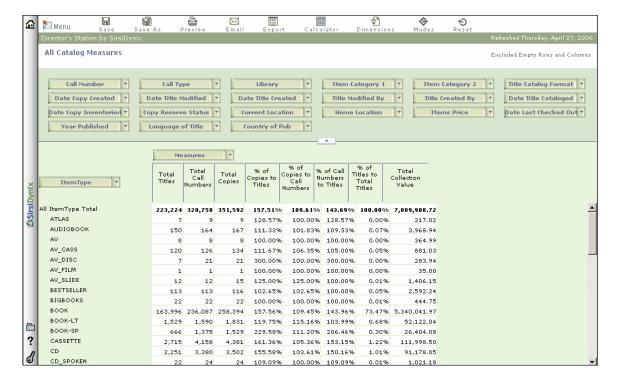
Note	The values created by the calculator do not appear in
	any report other than the one in which they were
	created.

### **Managing Dimensions**

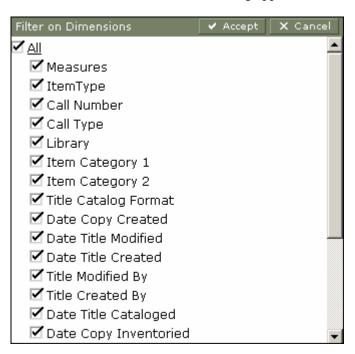
Use filters to add or remove dimensions from the available list in the Slice Options area.

#### To manage dimensions

1. View or create a report in Director's Station.



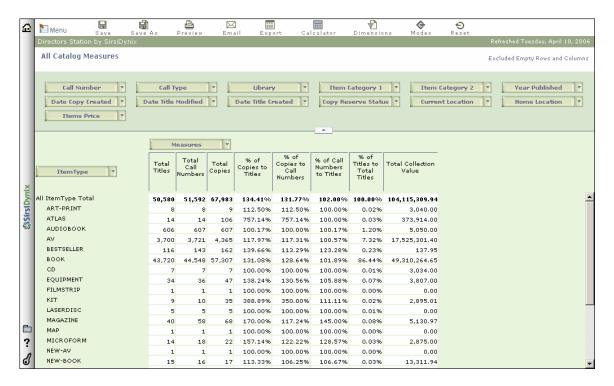
2. Click Dimensions on the toolbar or **Dimensions** in the Menu. The **Filter on Dimensions** dialog appears.



3. By default **All** filters are selected. You may clear check boxes for filters you do not want to appear.



4. Click **Accept**. The report updates with the appropriate dimensions removed.

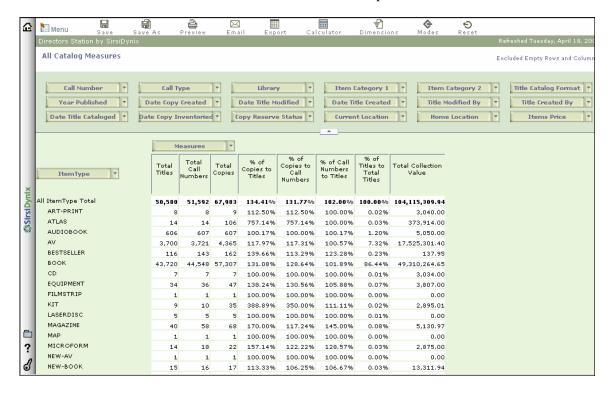


### Modes

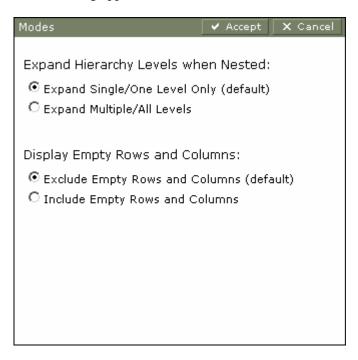
Use Modes to change global attributes to the report view. The default settings are configured to optimize the results of the report.

#### To change modes

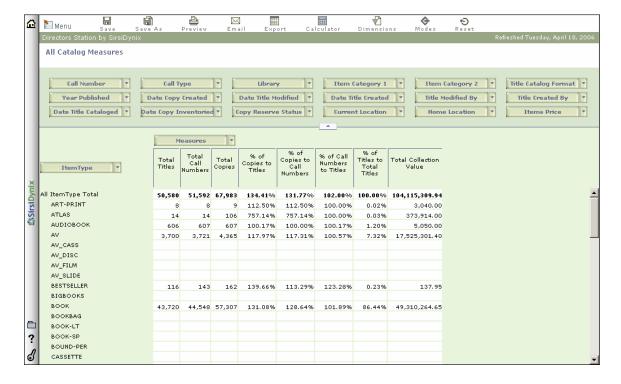
1. View or create a report in Director's Station.



2. Click Modes on the toolbar or Modes in the Menu. The Modes dialog appears.



- 3. Make changes as necessary.
- 4. Click **Accept**. The report updates with the appropriate modes modified.



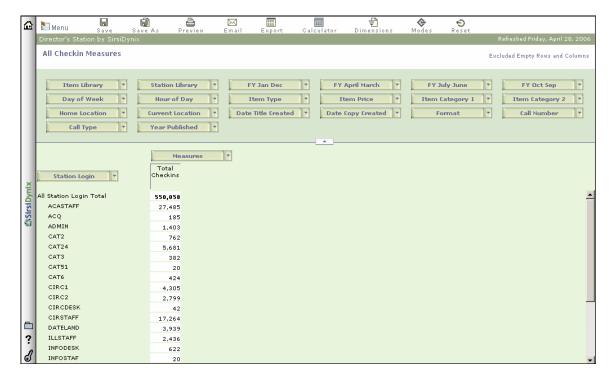
# **Charts**

Charts give the user the ability visually analyze the data contained in reports. The user can highlight individual dimensions and measures to use within the chart.

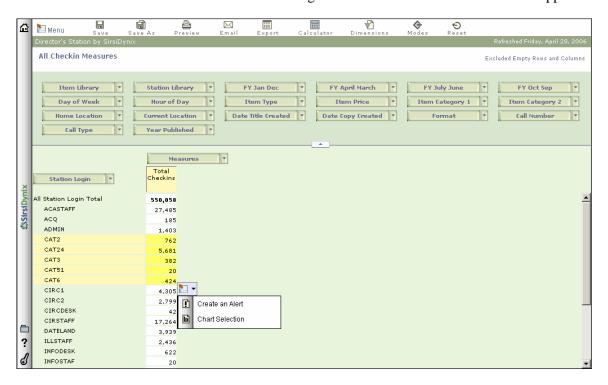
# **Creating Charts**

#### To create a chart

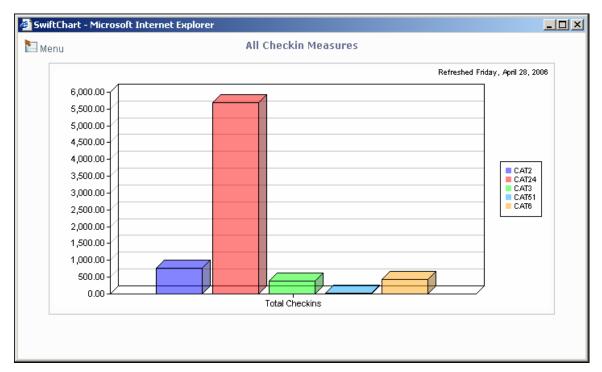
1. View or create a report in Director's Station.



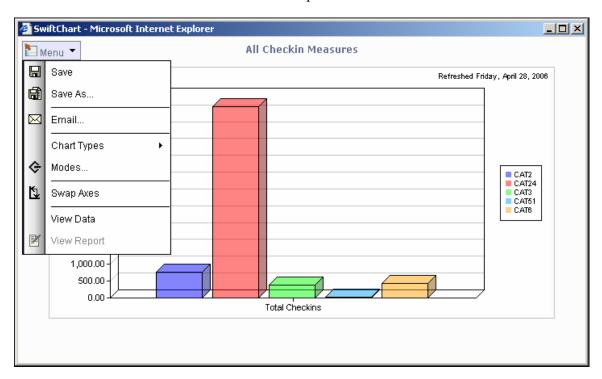
2. Highlight data cells by positioning your cursor at the upper left corner of the first cell and dragging it to the lower right corner of the last. The **Select** menu appears.



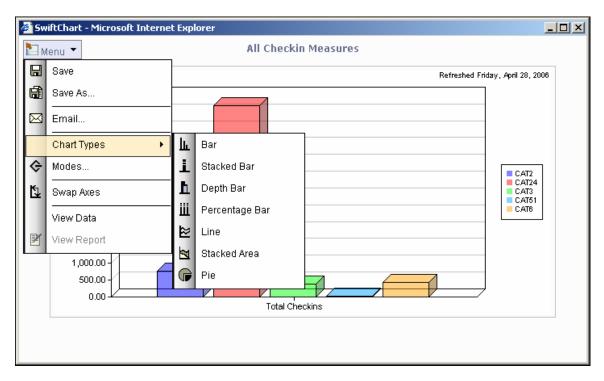
3. Click the **Chart Selection**. The SwiftChart window appears.



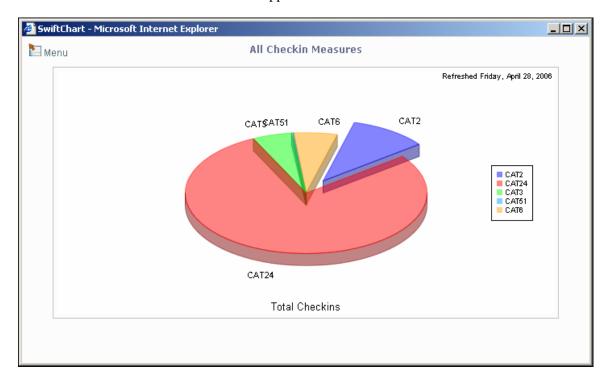
4. You can change the type of graph displayed using **Menu** options.



5. Click **Chart Types**.

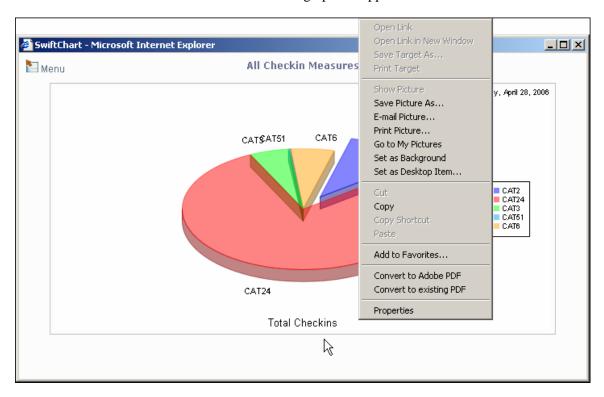


6. To create a pie chart, click **Pie**. The updated chart appears.



#### To use a chart in another application

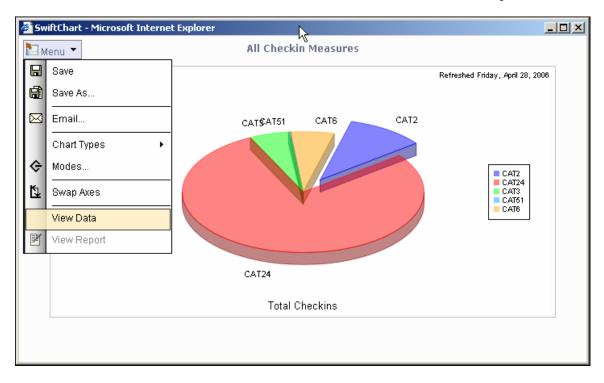
1. In the SwiftChart window, right click on the chart. The following options appear.



2. Click **Copy**. Paste the chart into the new application (such as Microsoft Word).

#### To view data of a chart

1. In the SwiftChart window, click **Menu** options.



SwiftChart - Microsoft Internet Explorer **All Checkin Measures** Menu Refreshed Friday, April 28, 2006 CAT2 сдрут51 CAT6 CAT2 CAT24 CAT6 CAT24 Total Checkins x Measures Total Station Login Checkins CAT2 762 CAT24 5,681 CAT3 382 CAT51 20

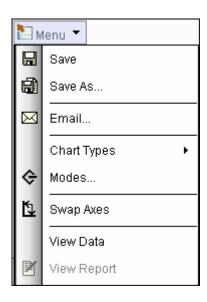
424

2. Click **View Data**. The SwiftChart window updates with report information.

## **Charts Menu**

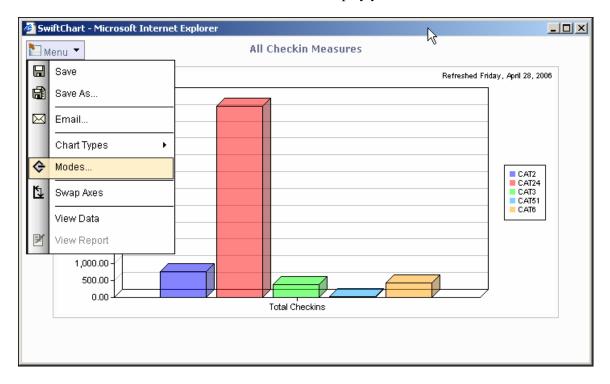
CAT6

When you create a chart or go to a saved chart, you can modify the appearance with the **Menu**. You can change the chart type, swap axes, and even view the report upon which the chart is based. The charts can also be saved to the dashboard or emailed to another Director's Station user.

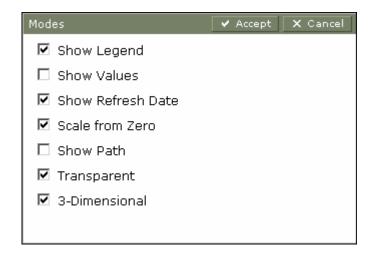


## **Modes Menu**

When you create a chart or go to a saved chart, you can change the modes to better display your data.



When you click **Modes**, the **Modes** dialog appears.



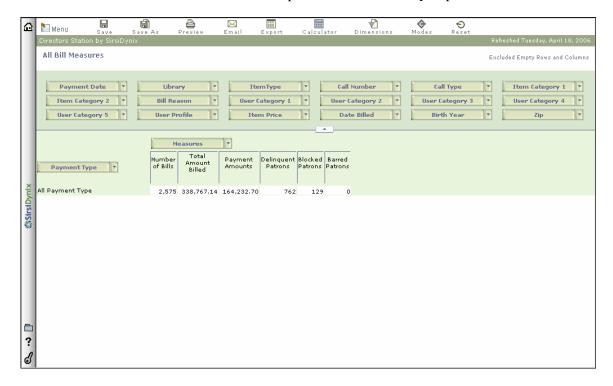
# **Automatic Alerts**

When you view a report, you may find that a single measure is very important, and should therefore be flagged for alert analysis. Alerts allow you to determine whether you have gone over or under a threshold value. Alerts are saved only to your SwiftView Dashboard and not to any public folders.

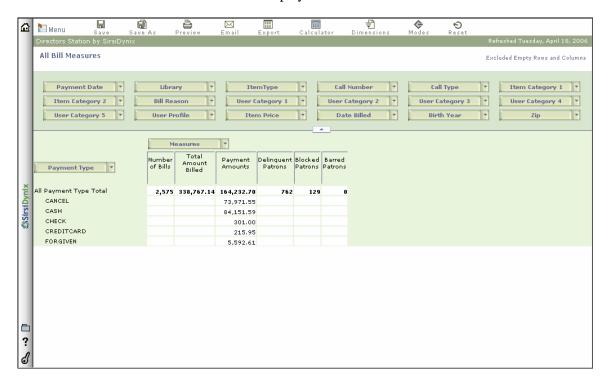
## Creating automatic alerts

#### To create an automatic alert

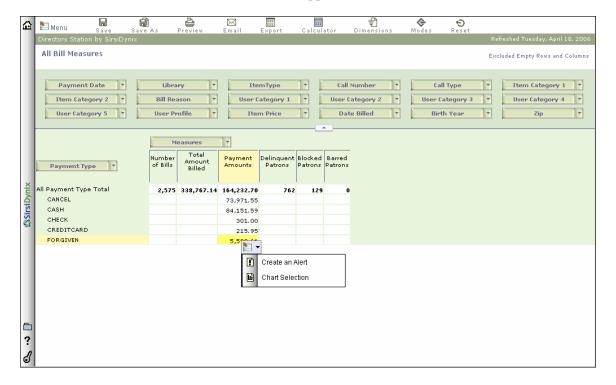
1. From the Dashboard, click an **All Measures** report template in the **SwiftAnalysis** panel.



2. Click on the dimension text to expand the report and display all of the rows.

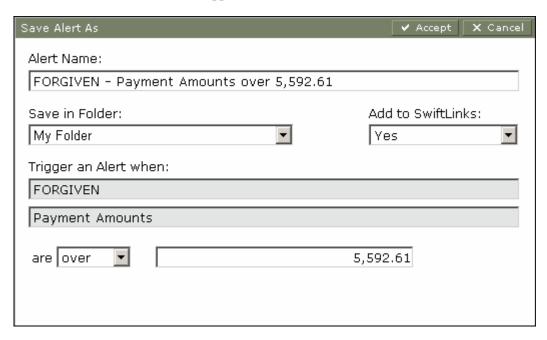


3. Highlight a cell by clicking on the measure. The **Select** menu appears.



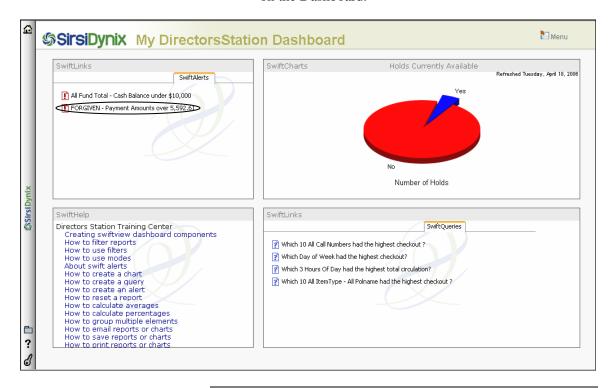
Note You cannot create an alert for multiple cells in a report.

4. Click **Create an Alert**. The Save Alert As dialog appears.



- 5. Change the Alert Name.
- 6. Use the **are** list to change over/under.
- 7. Change the amount.

8. Click **Accept**. The new alert now appears in SwiftAlerts on the Dashboard.



#### Note

An alert must be saved both to My Folder and to SwiftLinks in order for it to appear in the SwiftAlerts panel on the SwiftView. The ability to edit alerts will be available in a future release of the software.

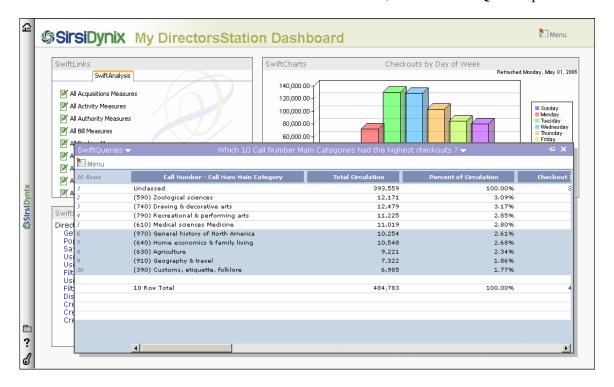
# **Queries**

Queries provide another way for the user to analyze data. You can ask questions about ranges of data, the highest and lowest measures of data, or ask questions across different types of data. You can also ask follow up questions to produce a more focused answer. Once you have the data you want from the Query it can even be imported back into the standard SwiftAnalysis display and modified as if it were any other report.

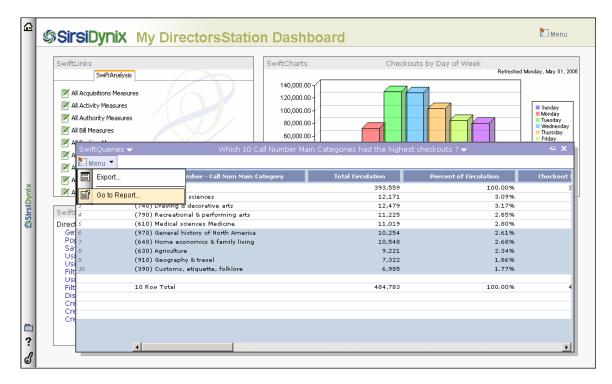
## **Creating queries**

#### To create a query

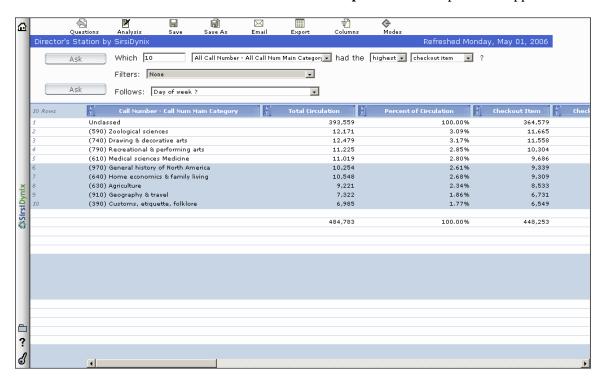
1. From the Dashboard, click the **SwiftQueries** panel.



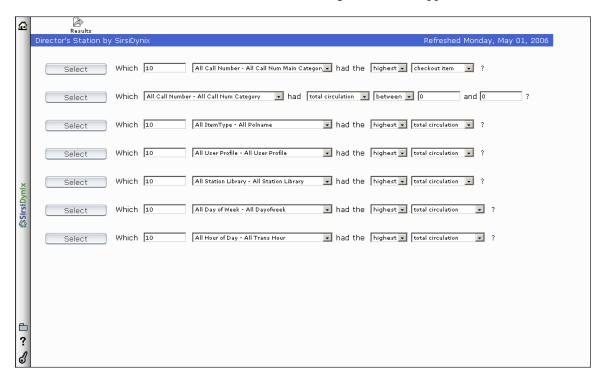
#### 2. Click Menu.



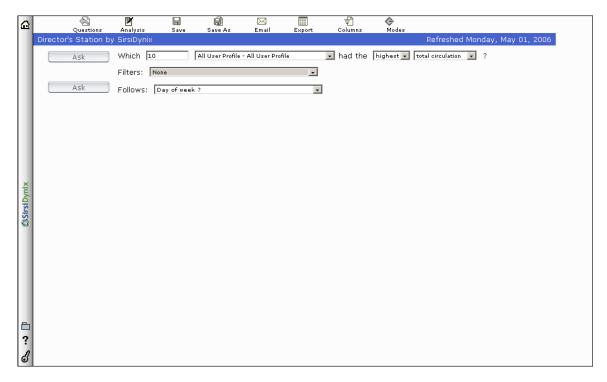
3. Click **Go to Report**. The full report view appears.



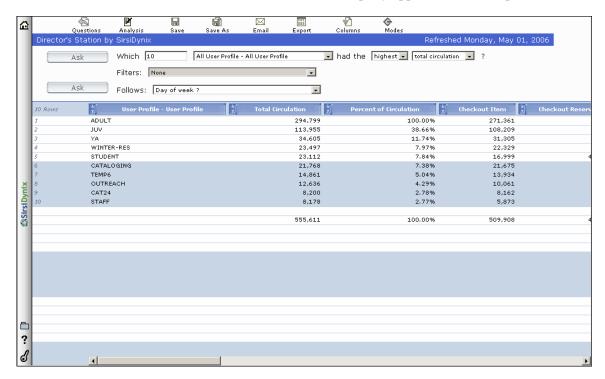
4. To create a new query, click Questions on the toolbar. The following information appears.



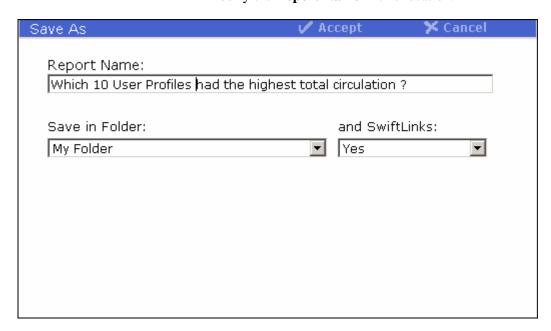
5. Click **Select** for one of the questions. The individual question appears.



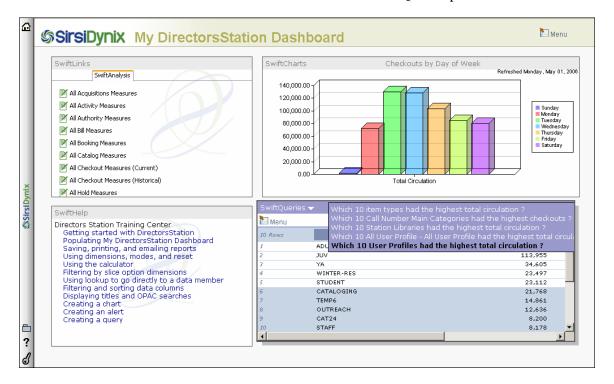
- 6. Make changes to the question as necessary. Use the **Filters** field to narrow down the data by other dimensions such as library, home location, item categories, user categories, etc.
- 7. Click **Ask**. The query appears below the question.



8. Use the toolbar to **Save**, **Email**, or **Export** the query. If you select Save, the **Save As** dialog appears. You can modify the **Report Name** in this location.



9. Click **Accept**. A saved query appears on your Dashboard in the SwiftQueries panel.



## Converting a Query into a Report

# To convert a query into a report in order to specify a date range

- 1. Click on an existing query in the dashboard.
- 2. Click Menu.
- 3. Click **Go to Report**.
- 4. Click Analysis on the toolbar.
- 5. Make changes to the report as needed.

# **SwiftLinks**

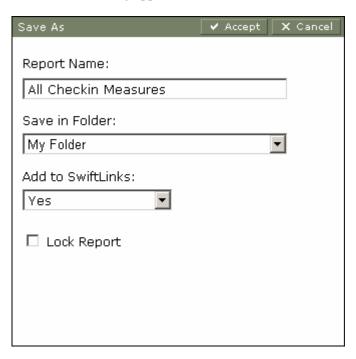
The SwiftLinks panel on the Dashboard contains links to reports, charts, alerts, and queries. A number of the delivered reports are available here for quick access. You may also save customized reports, charts, alerts, and queries to the SwiftLinks panel.

## Saving Links

Director's Station allows you to save links to your customized reports, charts, alerts, and queries. These links appear in the SwiftLinks panel of your Dashboard for easy access.

#### To save a link

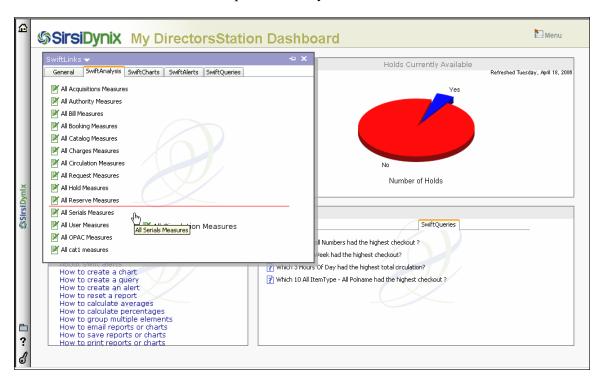
1. Click Save As on the toolbar or **Save As** in the Menu options to create a new report, chart, alert, or query. The **Save As** dialog appears.



2. Select **Yes** for **Add to SwiftLinks** to save this report, chart, alert, or query to the SwiftLinks panel on your Dashboard.

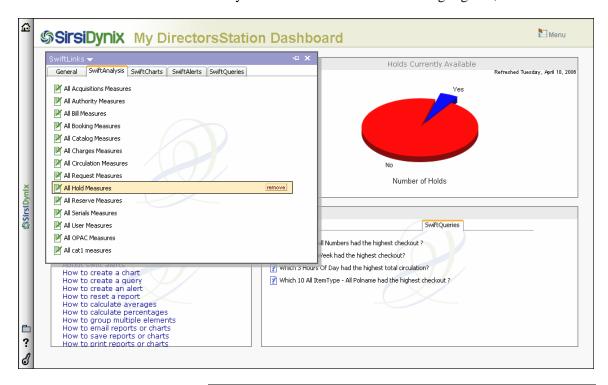
## **Sorting links**

Links within the SwiftLinks panel may be sorted by the user. Click and drag each link to rearrange the reports, charts, alerts, and queries into any order the user would like.



## Removing Links

Links within the SwiftLinks panel may also be removed. Click on the SwiftLinks panel and find the report, chart, alert, or query that you wish to remove. When it is highlighted, click **Remove**.



Note R

Removing a link from the SwiftLinks panel on your Dashboard does not remove the report, chart, alert, or query from My Folder.

# My Folder

You can upload, organize, and manage documents and reports from Manage My Folder in Director's Station. My Folder is a personal folder that no other person can access without your username and password. All of your information regarding reports and alerts are saved here, as well as other possible links.

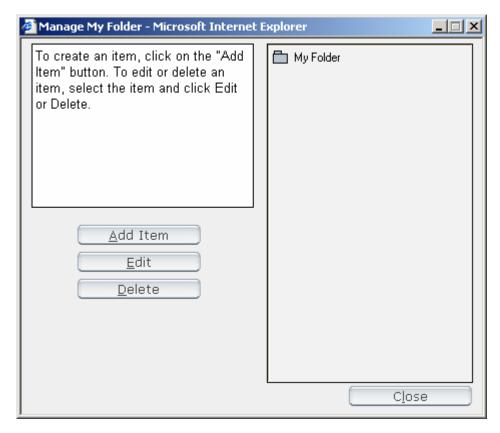
By default Manage My Folder contains a My Folder folder and an Email subfolder.

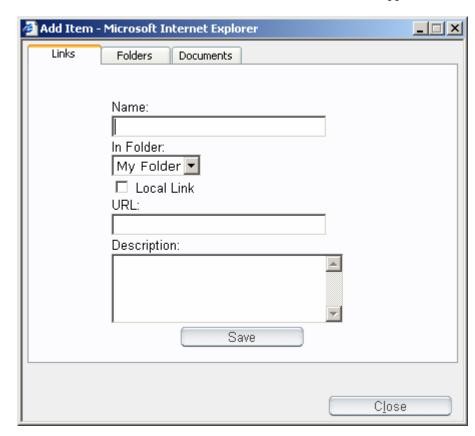
### Manage My Folder

### Adding Items

### To add a new item to My Folder

1. Click the **Manage My Folder** icon in the lower left corner of the window. The **Manage My Folder** window appears.





2. Click **Add Item**. The **Add Item** window appears.

- 3. Choose a tab to begin adding items.
  - Links Add internal and external hypertext links
  - Folders Add subfolders for organizing reports
  - **Documents** Add any type of document

**Note** In addition, you can add items by saving a report, chart, query, or alert to My Folder.

### To add a new link to My Folder

- 1. From Add Item, click the **Links** tab.
- 2. Enter a **Name** for the link.
- 3. For **In Folder**, select the folder or subfolder where the link will be stored.
- 4. Indicate whether the link is a **Local Link** or a web link.

5. Enter the **URL** for the link. A local link includes the drive letter and path to an individual file on the Director's Station server. The path should include the Director's Station root directory.

*C:\Program Files\SwiftKnowledge Inc\Swiftknowledge\DTApp* 

Folders of .html files can be retained for linking. A Web link requires an http:// prefix.

- 6. Add a **Description** if desired.
- 7. Click Save.

### To add a new folder to My Folder

- 1. From Add Item, click the **Folders** tab.
- 2. Enter a **Name** for the folder.
- 3. Indicate whether the item will **Allow Anonymous** access.

# Note Allow Anonymous means that the folder will be available before logging in to Director's Station. If the user clicks open the Popout menu in the initial Director's Station login screen, they will see those items saved as anonymous.

- 4. For **In Folder**, select the folder or subfolder where the folder will be stored.
- 5. Click Save.

# Note Top level category folders are managed in Manage Categories, which allows the management of a subfolder in a category. There is no limit to the number or depth of subfolders that can be added within a category.

### To add a new document to My Folder

- 1. From Add Item, click the **Documents** tab.
- 2. Enter a **Title** for the Document.
- 3. For **In Folder**, select the folder or subfolder where the document will be stored.
- 4. Select the document **Type**, such as Excel, Word, PowerPoint, or Other. Any type of file can be selected. The type indicates what icon will be used on the menu. The icon is displayed next to the type when a type is selected. If you set the type for a Word document to an Excel spreadsheet, the document will still open

correctly; it will simply have an Excel icon on the menu.

5. Locate the **File**. Use the Browse button to select a file on your local machine.

#### Note

When uploading documents it is easiest to start by selecting the File since other fields will autopopulate based on the file information. To fill this field, type the path and file name or browse to the file you wish to upload. The Title and Type will then auto-populate.

- 6. Add a **Description**, if desired.
- 7. Click **Save**.

#### Note

All uploaded documents are transferred over the Internet and stored in the application database (C:\Program Files\Swiftknowledge Inc\Swiftknowledge). Administrators may want to limit the users who can upload documents since it may have an effect on bandwidth use and disk space. A loading box will appear while the document is being loaded. The time to load documents is directly related to the size of the file and the speed at which the data is transferred. If you are uploading a large file during a high traffic time, it may take a significant time to load.

### **Editing Items**

When editing links it is important to know that all of the menu items are considered to be "links" once created in the menu and thus are all edited in the same way. The link information is displayed and can be changed. As a general rule you should not edit the URL for any items. Editing these URLs will likely cause the link to stop working. Changing the type of link has no effect other than changing the icon displayed.

- 1. Click the **Manage My Folder** icon.
- 2. Click **My Folder** to display the items that may be edited.
- 3. Select one of the items. The properties display in the white space.
- 4. Click **Edit**, and make the desired changes.
- 5. Click Save.

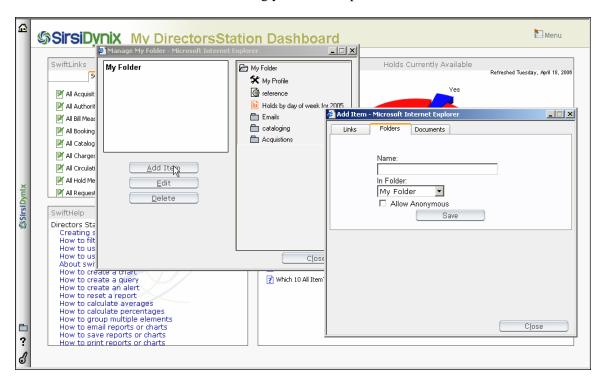
### **Deleting Items**

- 1. Click the **Manage My Folder** icon.
- 2. Click **My Folder** to display the items that may be deleted.
- 3. Select one of the items. The properties display in the white space.
- 4. Click **Delete**
- 5. Click **OK** to confirm.

**Note** Deleting a subfolder will automatically delete all the links within this folder.

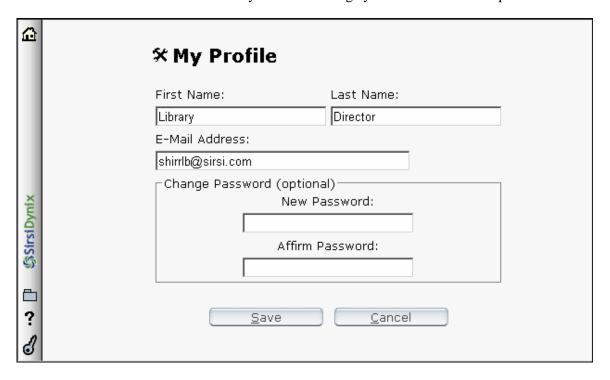
### Storing Items

My Folder data can grow quickly and become unmanageable. You should use the Add Item, Folders option to develop a plan for storing your links, reports, charts, alerts and documents.



### My Profile

Use My Profile to change your e-mail address or password.



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